**MSA Learning Goal 5:**
Our graduates will have effective communication skills and strong interpersonal skills.

*(Updated January 2010)*

**Oral Communications Assessment**
**September 15, 2009, Update**

![MSA Oral Communications Average Scores by Category Summer 2008 & 2009](image)
Action Taken:
To be reviewed by MSA committee in spring 2010.
Action Taken:
To be reviewed by MSA committee spring 2010.
ETS categorizes scores as: 5-6 Doing Fine; 3-4 Needs Some Help; 1-2 Needs a Lot of Help

Action Taken:
The MSA faculty members met in September to discuss ways of making sure the program has the proper emphasis on writing. They discussed considering giving the assessment in a course that focuses more on writing or giving it in two different courses.